**ON Tech Mahindra LETTERHEAD**

February 20, 2024

Ref: HR/2021/629686

**SERVICE CERTIFICATE**

NAME : Pradeep Rajshekhar Mule

GID No : 629686

BAND : U3

Designation : Sr. System Engineer

Joining Date : 6th June 2019

Circle : ICS03A

Total cost to Company : INR1058366 P.A

Date of Relieving : September 01, 2021

Experience : 2 Years 2 Months 26 Days

Since joining our Company Mr. Pradeep Mule has been assigned to key projects for our clients and has been involved in various phases of the software development life cycle.  
   
His specific day-to-day duties have included:

* Installation, Implementation, Managing, and Monitoring the MySQL.
* Knowledge in Installation, configuration, and maintenance of MySQL database on Linux and Windows platforms.
* Hands-on experience in the Configuration of MySQL Replication (Master-Slave replication, Master-Master Replication, chain Replication).
* Hands-on experience with MySQL monitoring tools like Workbench, Nagios, MySQL enterprise monitor, etc.
* Hands-on Experience of Troubleshooting & Performance Tuning of MySQL
* Backup & Restoration of MySQL Databases.
* Backup restoration using MySQL dump.
* Hands-on Experience in Crash Recovery of MySQL Database Server.
* Manage User Account and Control Access to a MySQL Server.
* MySQL Storage engines.
* Migration of MyISAM engine to InnoDB storage engine.
* Point-in-time recovery using binlog utility in MySQL.
* Resolving the Deadlock issues.
* Comfortable with the creation of scripts for MySQL backups, Alerting, Monitoring, and other tasks for automated solutions.
* Hands-on experience on DR drill in MySQL.
* MySQL minor and major version upgrade.
* MySQL changes the data directory from one location to another.
* Knowledge of MySQL system databases and tables.
* Knowledge of MySQL configuration variables/parameters.
* Used ticketing tools like Jira, service now.
* Knowledge in making technical documentation like the plan of action, root cause analysis, etc.
* Documentation Report/Review - Daily Service Report, Weekly Service Report, Activity Report, Incident Report, Monthly Service Report, etc.

His strong IT experience, technical skills, and domain knowledge as a Sr. Database Administrator make him a key player in our organization and he works with other similarly qualified professionals all of whom have a bachelor’s degree or its equivalent in computer science or engineering or information systems.  
  
We certify that Mr. Pradeep Mule has all the required technical skills as a Sr. System Engineer with Tech Mahindra Limited, which have been set out below:  
   
Database : MySQL, MariaDB, Vectorwise

Operating Systems : Windows, Linux

Client Tools & Utilities : MySQL Workbench, MySQL dump, Putty

Monitoring Tool : Nagios

Ticketing Tool : Service now, Jira